



Department of General Services  
Procurement Division  
707 Third Street, 2<sup>nd</sup> Floor  
West Sacramento, CA 95605-2811

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State of California  
**MULTIPLE AWARD SCHEDULE**  
**Voice Print International, Inc.**

3-02-70-1662A - Data Communications-Equipment  
PC-Multimedia System  
Recording Equipment-Digital Log  
Recording Equipment-Communications  
Recording Equipment-Radio  
Recording Equipment-Telephone

CONTRACT NUMBER: 3-02-70-1662A  
CMAS TERM DATES: 02/19/2002 through 11/30/2006  
DISTRIBUTION: STATEWIDE

CMAS Schedule A - Based on GSA #GS-35F-0536L (VOICE PRINT INTERNATIONAL, INC)

This contract is available for use by State of California agencies and any city, county, city and county, district or other local governmental body or corporation empowered to expend public funds. While the state makes this contract available, each local agency should make its own determination whether the CMAS program is consistent with their procurement policies and regulations.

CMAS Contractors are required to provide all CMAS and Federal contract terms and conditions with the list(s) of products, services, and prices. These terms and conditions may include guarantees and other important provisions not included on the contract cover page. PLEASE REQUEST FROM CONTRACTOR A COPY OF ALL CONTRACT TERMS AND CONDITIONS IF NOT PROVIDED INITIALLY.

*pk Marina Truax*

MARISA TRUAX, Program Analyst, California Multiple Award Schedules Unit

Effective Date: 02/19/2002

**Voice Print International, Inc.****sales@voiceprintonline.com**

975 Flynn Rd, Camarillo, CA 93012 Phone: (800) 200-5430 Fax: (805) 389-5202

**Proposal - Logger****Client Name:** Milpitas Police Dept**Statement #:** 013105-GP11668-1**Date:** 2/1/2005**Contact:** Humberto Vega**Phone:** (408)942-2400**Job Location:** 1275N Milpitas Blvd

Milpitas, CA 95035

**Bill To:** 1275N Milpitas Blvd

Milpitas, CA 95035

**Sales Rep:** BS/RF**Prepared By:** ST**Configuration:** 13 analog radio channels of Zeltron

Integrator 4804

6 analog 911 positions of Plant Vesta

2.20

12 digital lines of NEC NEAX 2400

**Notes:**

CMAS# 3-02-70-1662A All prices are valid for 90 days. Discounts apply to software items only.

Qty	Part Number	Description	Unit Price	Total Price
1	GS32MX-TK	Voice Print MAXI equipped and licensed to record 32 channels. Includes Voice Print software ver. 2.7, Win 2000 OS, SQL dbse, fault-tolerant rack-mount platform with dual, hot-swappable sub-assemblies, internal DVD-RAM archiving, remote diagnostics package, peripherals and client/server licensing for 1 concurrent access. Stores over 38,420 channel hours internally. Refer to system specifications for additional details.	\$18,404.00	\$18,404.00
32	GS-133GSM-1	13.3Khz GSM Compression Upgrade, per channel. Upgrades DSP processor for 13.3Khz GSM compression, approximately 100K per minute.	Included	Included (\$2,592.00 value)
1	GS-RLKT	24" sliding rails and 7" extenders for a 19" rack. NOTE: THIS IS A NON-GSA ITEM.	\$100.00	\$100.00
1	GS-DCH-16	D-Channel Monitoring, upgrades the GS-DDI cards to allow D-Channel Monitoring capabilities. Offers features including capture of Caller ID; Agent ID; DNIS; start/stop recording triggering events; key presses; record on demand and line masking. Charge per 16-channel DDI card.	\$1,188.00	\$1,188.00
1	GS-DDI-16	Direct Digital interface - 16 channels.	\$1,188.00	\$1,188.00
1	GS-HPUpgrade	Upgrade Maxi Server to HP370RAID5 Server. NOTE: THIS IS A NON-GSA ITEM.	\$3,506.00	\$3,506.00
1	GS-LM	Voice Print Live Monitoring - includes software and hardware for 4 dedicated analog channels for performing the function.	Included	Included (\$1,268.00 value)
1	GS-PP	Voice Print Perishable Pin - includes software and hardware for 4 dedicated analog channels for performing the function.	Included	Included (\$1,268.00 value)
1	GS-PSAP	Enhanced Feature Set Package Includes: - ANI/ALI - VP-MPD (Multi-channel playback application) - VP-Append - Caller ID (Selected features may not be available with certain PBX systems) *NOTE: THIS IS A NON-GSA ITEM.	Included	Included (\$2,500.00 value)
1	GS-RMAT-1	Remote Maintenance and Administration. Includes remote access software and 56K internal modem.	\$196.00	\$196.00
1	GS-RP	Voice Print Remote Playback - includes software and hardware for 4 dedicated analog channels for performing the function.	\$1,268.00	\$1,268.00
1	GSDVD-2	Additional 9.4 DVD-RAM Drive. Includes Voice Print Dual DVD-RAM activation license and one single sided 9.4 GB DVD-RAM blank media.	\$991.00	\$991.00

(continued on next page)

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[sales@voiceprintonline.com](mailto:sales@voiceprintonline.com)

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Qty	Part Number	Description	Unit Price	Total Price
1	GSSERVER	Voice Print Server Activation License. Includes 10/100 NIC Card and one concurrent connection client license (VPCCLIENT).	\$1,188.00	\$1,188.00

An Un-Interruptible Power Supply (UPS) is necessary to ensure continuous operation in the event of power failure. Client must also provide a dedicated coldwater grounded electrical circuit and a clean environment.

Total Equipment Gross:	\$28,029.00
State Taxes:	N/A
Installation & Training:	\$1,000.00
<b>* GRAND TOTAL:</b>	<b>\$29,029.00</b>

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Voice Print's GSA Contract # is GS 357-0386L  
Voice Print's Federal Taxpayer ID # is 77-0496949

**Maintenance Service Levels**

Voice Logger

**VOICE PRINT**  
INTERNATIONAL, INC.

Client: Milpitas Police Dept

Contact: Humberto Vega

# 062804-GP10407-1

Gold	Standard	Voice Print Products - Maintenance Services
X	X	FREE phone support and remote access support: Monday - Friday, 6am - 6pm PST
X	X	Guaranteed 24-hour response
X	X	FREE Voice Print software updates within purchased version
N/A	X	35% discount off Voice Print current standard labor rates for hourly on-site labor* (no minimum hour requirement)
X	X	FREE replacement parts
X	X	NO freight charges for shipping of replacement parts to and/or from Voice Print
X		FREE phone support and remote access support: <b>around-the-clock (24/7/365)</b>
X		FREE on-site labor, during normal business hours, includes all associated costs*
X		Guaranteed 4-hour emergency response

For more details on service plans, please visit our website at [www.voiceprintonline.com/service\\_plans.asp](http://www.voiceprintonline.com/service_plans.asp).

\*On-site labor is not available within these plans for customers outside of the continental United States.

Annual Service Pricing		Gold	Standard	Software
Year		Total	Total	Total
1		Included	N/A	N/A
2		\$3,363	\$2,242	\$1,121
3		\$3,700	\$2,467	\$1,233
4		\$4,070	\$2,713	\$1,357
5		\$4,477	\$2,985	\$1,492

Pre-Paid Service Pricing		Gold	Standard	Software
Additional Years	Discount	Total	Total	Total
+1 Year	2%	\$3,296	\$2,197	\$1,099
+2 Years	4%	\$6,781	\$4,521	\$2,260
+3 Years	6%	\$10,465	\$6,977	\$3,488
+4 Years	8%	\$14,361	\$9,574	\$4,787

**Notes:**

- Amount is in USD and represents entire price for the length of contract.
- Annual maintenance will be invoiced 90 days prior to warranty/service expiration.
- Discounts have already been applied to the total amount for pre-paid maintenance.
- \*plus applicable sales tax, unless exempt, if shipping destination is within CA, GA, IL, KS, MA, NJ, NY, NC, ND, OH or TX. Shipment for destinations outside the US may be subject to Value Added Taxes (VAT) and other fees and assessments imposed by international authorities.

**1. Please select the level of maintenance you would like to purchase:**☐ Gold ☐ Standard ☐ Software ☐ I do not wish to purchase additional maintenance.**2. Please indicate the number of years you would like to purchase, and how to pay:**Total number of years (do not include free first year): \_\_\_\_\_ ☐ Annual Billing ☐ Pre-Pay**3. Please sign and fax this document to Voice Print Business Support Group at 805-389-5202.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

By signing this document you accept Voice Print's Service Agreement Terms and Conditions. For more details on Terms and Conditions please visit our website at [www.voiceprintonline.com](http://www.voiceprintonline.com) or contact Voice Print's Business Support Group at 800-200-5430.

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Please select service agreement level, sign and fax to Voice Print's Business Support Group at 805-389-5202.